

Pasi Lintunen

7 June 2017

Public

Customer Committee 1/2017

Date 21.6.2017 12:00 EET

Place Hilton Airport Hotel
Lentäjänkuja 1, Vantaa 01530
Finland
Meeting room Fenix 3-4

Agenda

	Time (EET)	Topic
1	12:00 – 13:00	Lunch (Hilton Hotel restaurant Aquila)
2	13:00- 13:10	Minutes of the NBS Reference group meeting 4.4.2017
3	13:10 – 13:30	NBS Reference group and Customer Committee member introductions
4	13:30 – 14:30	Nordic Imbalance Settlement - Go-live experiences / Pasi Lintunen <ul style="list-style-type: none">eSett summary of the first weeks' final imbalance settlementCustomer Committee / Reference Group members' feedback for the go-live period
5	14:30 – 15:00	Customer Committee Rules of Procedures / Minnakaisa Ahonen
6	15:00 – 15:15	Coffee break
7	15:15 – 15:45	Preparing a yearly plan for the Customer Committee / Customer Committee members
8	16:00 – 16:30	Online Service improvements / Pasi Lintunen <ul style="list-style-type: none">Presentation of planned improvements
9	16:30 – 17:00	Market development plans from the Nordic TSOs
10	17:00 – 17:30	Any other business
11	18:00	Dinner at Restaurant Aquila

Distribution: Customer Committee, NBS Reference Group

Agenda item: TOP 1

Minutes of the NBS Reference group meeting 4.4.2017

Brief summary:

- The members will review and discuss about the open issues / action points in the NBS Steering Group's previous minutes of the meeting
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<p>Subject</p> <p>Reference group meeting - Helsinki, Finland</p>	<p>RG Meeting 2017-02</p>	<p>Date 2017-04-04</p>	<p>Time 11:30-16:30 EET</p>
<p>Participants</p> <p>Reference Group members:</p> <p>Tom Backman Erik Blomqvist Per Göthlin Margit Moen Ulf Moller Tommi Pyhähuhta Tran Uy Ngoc Mari Salo Heidi Sundin Tor Ny Lena Ingarda Suvi Lehtinen</p> <p>Steering Group members:</p> <p>Robert Thelander Kristian Bernseter Tania Pinzón</p> <p>Project team / eSett:</p> <p>Minnakaisa Ahonen Niko Jauhiainen Pasi Lintunen</p>	<p>Absent:</p> <p>Reference Group members:</p> <p>Steering Group members:</p> <p>Jani Piipponen</p>		
<p>Distribution to: Reference Group members, Steering Group & Project team</p>			

Presentation	Content and comments	Responsible
1. Welcome	<p>All participants were welcomed and the agenda for the meeting was presented.</p> <p>Two main points on current activities; Getting all customers on board, finalizing the system.</p> <p>Activity has increased significantly since the beginning of parallel settlement, also concentration has been stressed mostly on the end of process (e.g. imbalance calculation results), with more complex issues. Tests with market participants reveals more issues, than internal testing could bring out. Also it has been noticed that the change to day light savings time has brought up some issues, which are looked into.</p> <p>Issues noted by the reference group at this point: It was asked if the eSett has found any critical issues that would affect the Go-live date</p> <ul style="list-style-type: none"> - Issues have been found, but nothing that would affect the date. Some have been critical, but not difficult to fix. <p>Important for Market participants to get information about different issues in the system, so they are aware of the present issues.</p> <ul style="list-style-type: none"> - eSett will present on next presentation current raw list, and see how they are able to communicate current issues in the system <p>Structural changes do not come in place immediately, which makes the verification of calculation difficult, when you cannot test the reporting straight away</p> <ul style="list-style-type: none"> - There will be a separate presentation about structural change Gate Closures 	Minnakaisa Ahonen
2. Parallel Settlement status	<p>Parallel settlement status was presented according to presentation material. Questions were made during the presentation</p> <p>Are all BRPs or DSOs in the system and active?</p> <ul style="list-style-type: none"> - All BRPs that should be at this point in the system are in the system. There are also some BRPs which are in the process of coming to the market - All MGAs have an assigned DSO currently in the system. Activity has increased, and activity in messaging is in level of over 90 %. · Are all the industrial power plants/areas in the system with responsible parties? <ul style="list-style-type: none"> o This is a work in progress · Clinics <ul style="list-style-type: none"> o They have been useful o eSett will have more if Market participants give examples on topics · It seems that Norwegian DSO are reporting zero in some areas <ul style="list-style-type: none"> o eSett will follow up can this be seen in Basse · Can you explain the line regarding MGA verification and why it the percentage is so small <ul style="list-style-type: none"> o This is voluntary to report, but eSett asked from DSO to verify that MGAs are right and they are correct 	Niko Jauhiainen

	<ul style="list-style-type: none"> · What will happen if all the parties are not ready for go-live and not reporting the data? <ul style="list-style-type: none"> o In Norway the parties that are not ready might get regulatory consequences o BRPs do not see all the data that they need to check the settlement results. Therefore it is extremely important that the DSOs will report accurately the data. o Industrial networks have been a problem to some extent as they have not been ready to report the data o There are still two retailers missing from the structures in Finland / Tommi o Structure changes should be check in every country at the time of the 1st of May o There is a concern that in the MGA exchanges there are still big deltas in the results and asked eSett to check if this is due to system problems or incorrect data or structure <ul style="list-style-type: none"> o eSett will verify if there is any issue with the system, or are the parties just reporting opposite values · Existing issues <ul style="list-style-type: none"> o Minor production / normal are reported in the same data package than production o Bilateral trades: matching when the other party is sending 0 causes problems 	
<p>3. Structural Gate Closures</p>	<p>eSett presented the main elements of structures in NBS and current Gate closures for their changes accoring to presented material. Different gate closures have been used during parallel settlement to enable more efficient structure management when a lot of changes are expected in short time.</p> <p>New strucure gate closures were presented for the reference group, to be used in NBS model. Gate closures would be shortened to 5/1 day from 14/3 days, and in PU related gate closures eSett manual approvals would not be needed any more.</p> <p>eSett asked if the proposed changes are sufficient for Market Participants?</p> <ul style="list-style-type: none"> - There are supplier changes that come late. Faster time is better, but there are still changes to same day, or even retro actively - Direction is good, but it is difficult to say now without more elaboration - Regulator asked has the proposal been discussed between TSOs, and this was verified; proposal is a common one from eSett and TSOs <p>Are legislation changes needed?</p> <ul style="list-style-type: none"> - As long as the changes are in line with national legislation, TSOs have mandate to do changes <p>Reference group members will discuss the proposal internally and come back with comments to Pasi</p>	<p>Pasi Lintunen</p>

<p>4. NBS Project from regulators point of view</p>	<p>NBS is a complex project.</p> <ul style="list-style-type: none"> - Three countries, several MBAs and there are huge amount of market participants (BRPs, REs and DSOs) involved in the Nordic Imbalance Settlement. The fact is that there will be lot of work to do before and also after NBS go-live. - A lot of structures - Several new power market projects are coming - NFM / 15 min settlement - Demand flexibility projects and many on-going projects - Several issues to discuss in the customer committee - Go-live on the 1st of May is the highst priority now and should be prioritized before the other development projects <p>Future participants in the customer committee: Mari Salo, Uy Tran, Sweden will confirm the participatns later</p> <p>Regulators will consider to evaluate the NBS project /</p> <ul style="list-style-type: none"> - No need to rush into new issues before go-live, NBS priority at this point 	<p>Nordic Regulators</p>
<p>5. Workshop</p>	<p>Data cleaning eSett asked from reference group comments about data cleaning. Should some data be removed from the time of parallel run, from time before go-live data. Old data includes reported data, invoices e.g.</p> <p>eSett proposal is to keep all data from before 1.5.2017 00:00 CET, and that all market participants should know that all data prior to NBS go-live are not valid. Also it was proposed to stop forming test invoices on the 1st of May.</p> <p>This was agreed to be a good approach.</p>	<p>All</p>
<p>Next reference group meeting</p>	<p>Next meeting will be a short online meeting, with possibility to come to eSett premises also: 24.4.2017 13:00 – 14:00</p> <p>Also it was agreed to have a final meeting for reference group on 21.6.2017</p>	

Agenda item: TOP 4

Nordic Imbalance Settlement – Go-live experiences

Responsible party: Pasi Lintunen / eSett

Brief summary:

- eSett will present how Nordic Imbalance Settlement model has started after go-live and how final imbalance settlement and invoicing have been carried out during the first weeks
 - Reference Group and Customer Committee members are welcome to present their after go-live observations during this agenda item
 - Material will be distributed during the meeting
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Agenda item: TOP 5

Customer Committee rules of procedure

Responsible party: Minnakaisa Ahonen / eSett

Brief summary:

- Walkthrough of rules of procedures.
 - eSett presents the Rules of Procedures for the Customer Committee as objectives and scope, meeting practicalities and management of the meetings.
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Memo

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eSett / Minnakaisa Ahonen

Approved
6.10.2016

Customer Committee

Rules of procedure

1. Objectives and scope

- 1.1. The purpose of the Customer Committee (hereafter in this document also "Committee") is to provide a dialogue between eSett and its stakeholders and to offer a forum to bring up customers' views for developing and improving of Nordic Balance Settlement ("NBS") model, eSett services and other imbalance settlement related topics such as development related to the European imbalance settlement model. All major change proposals to the NBS model will be discussed in the Customer Committee before they are decided and implemented.
- 1.2. The Customer Committee will meet on a regular basis discussing issues related to imbalance settlement and how to develop it. In the Committee, both eSett and the market participants can address issues that need attention and are relevant to the market roles they represent.
- 1.3. The Customer Committee is an advisory body with no decision rights.
- 1.4. Energy market authorities in NBS Countries are invited to participate in the Committee.

2. Meetings

- 2.1. Only general market principles shall be discussed in the meetings. No confidential business information or other information relevant to the competition and market behavior of the companies will be discussed at the meetings of the Customer Committee.
- 2.2. Meetings will be held mainly in Finland in eSett's premises or similar, or alternatively in the capital cities of NBS countries.
- 2.3. Meetings will be held twice a year, unless the chairman of the Committee decides otherwise after consulting the members of the Committee.
- 2.4. Physical participation to the meetings is preferred, but virtual participation can be arranged in special cases.
- 2.5. Members will be asked to send proposals for the agenda at least three weeks in advance to settlement@esett.com. A secretary of the Committee prepares an agenda for the meeting and the chairman approves it. The agenda and the cover letter will be delivered to the members two weeks before the meeting.
- 2.6. eSett will publish a memo one week after the meeting. Agendas of the meetings, memos and presentation materials will be published on eSett's homepage <http://www.esett.com>.

3. Management of meetings

- 3.1. The chairman of the Customer Committee is eSett's representative.
- 3.2. If the chairman is absent, the Committee secretary acts as the chairman of the meeting.

Memo

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eSett / Minnakaisa Ahonen

Approved
6.10.2016

- 3.3. eSett prepares and organizes the meetings.
- 3.4. The secretary of the Committee will be eSett's representative.

4. Membership

- 4.1. The Customer Committee will consist of two market participants and one Transmission System Operator representative from each NBS country in addition to the eSett representatives. One of the market participants from each NBS country will be either a Balance Responsible Party or a Retailer representative, and the other Distribution System Operator representative. For each member there shall be a deputy member.
- 4.2. Transmission System Operators nominate the Committee members and their deputy members after discussing with the market participants. eSett's Board appoints the Committee members and deputy members.
- 4.3. In addition to the market participants and TSO representatives, energy market authorities responsible for regulation approval and execution from all NBS countries can participate in the meetings.
- 4.4. The members and deputy members are appointed for a term of two years. For the first two-year term, half of the members and deputy members shall continue for an additional one-year period to ensure continuity. The following terms will have a length of two years. If a member is prevented from finishing their term, the member must inform the secretary and eSett board will appoint a new member to their place.
- 4.5. A deputy member shall participate in the meeting if the member is unable to attend the meeting. .
- 4.6. In all Customer Committee work, the members shall represent their corresponding market roles and not their own companies by proposing solutions that improve the market functioning as a whole.

Agenda item: TOP 7

Preparing a yearly plan for the Customer Committee

Responsible party: Customer Committee members

Brief summary:

- Yearly plan for the Customer Committee will be planned with meeting participants
 - Customer Committee can propose regular agenda topics, yearly agenda topics etc.
 - The meeting schedules for the year 2017-2018 will be also agreed with the participants.
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eSett Customer Committee 2017

Revised last time in the Customer Committee Meeting 1/2017

Date and time	Main topics	Notices

Distribution

Pasi Lintunen

7 June 2017

Public

Agenda item: TOP 8

Online Service improvements

Responsible party: Pasi Lintunen / eSett

Brief summary:

- Presentation of planned improvements of Online Service that have been started with the system supplier at first stage and mostly based on received feedback from the market participants.
 - Material will be distributed during the meeting
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Agenda item: TOP 9

Market development plans from the Nordic TSOs

Responsible party: Kristian Bernseter / Statnett, Tania Pinzon / Svenska Kraftnät, Jani Piipponen / Fingrid

Brief summary:

- Fingrid, Statnett and Svenska kraftnät will initiate and facilitate the market development plans
 - Material will be distributed during the meeting
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